

Comment, Open-ended Question

Comments about who is participating in the Townhall

Kent County childcare providers are grateful for the many resources available to our programs as part of the Kent First Steps "ready by 5 early childhood millage" residents passed in 2018.

In the earliest days of the pandemic when retail stores were completely empty of supplies, a crisis team was formed with First Steps Kent and a pilot program shared services funded by Kellogg helped to secure donated inventory to help open childcare programs in Kent County have access to cleaning and food supplies, as well as no-touch thermometers and more. Kent County Health Department's "back to work" program for small businesses has also been very helpful with health and safety support, equipment, PPE supplies, and more. Kent County Small Business Recovery Program has also been instrumental in facilitating additional non-competitive grant funding allowing in-home licensed childcare programs awards used towards outdoor classrooms, in-home health, and safety improvements, payroll, or bills difficult to cover due to lower enrollment, and lost operating revenue. In spite of all this, Kent County providers remain grateful, though most continue to struggle financially to meet operating expenses with fewer children enrolled, yet demand for supplies higher and more expensive than ever.

My comment: Children in all 83 Michigan counties need support with equal funding and sustainable access for health and safety resources, in particular, during the pandemic. It's frustrating for providers in the next county who are also struggling with the same difficulties we are in "resource-rich" Kent County have no access to program supports for enrolled children in their licensed childcare programs.

Respectfully submitted,
Dana Hokanson
Licensed in-home childcare provider Kent County Michigan

Center based

both parent and provider

Family first worker

Center Based Provider

Infant and Toddler Mental Health Consultant

Quality Improvement Specialist with Great Start to Quality

Teacher educator (community college)

I work in child care school based program

Masters in ECE student

Great Start to Quality interim director

Executive director of a shared services alliance

Provider, preschool only, not childcare

Early childhood policy consultant

Openw/ low enrollment

Program is open now but low enrollment.

Program was closed - recently reopened.

In regards to the second poll...we are full, but operating at about 50% capacity

Our center had to closed and opened back up on June 22

Answers to the Question: What are your biggest challenges?

Low enrollment - as in 5% of our client base in school age program :(

Not knowing about state funded preschool

Low enrollment

low enrollment. staffing

Higher staff costs to maintain lower ratios

parents working remote

sustainable access to cleaning supplies.

staff and finances

Staffing, enrollement and funding

Staffing due to low wages

enrollment and

Lack of resources for the families

School age children not being paid by DHHS

Affording food and cleaning supplies to keep all the kiddos safe and healthy

finding adequate help

Hard to find and keep qualified staff.

Hiring Staff and finding children to enroll

Low enrollment is the barrier that drives all the other barriers.

No support from Licensing at all. There have been several counties with resources and Montcalm has not been given any.

Keeping toys available for children. So much has to be put away

Getting parents to feel comfortable coming back to the school. Also parents working from home and not utilizing childcare.

PPE, Sanitation, Funding

Staffing to keep everyone separate and safe

Our biggest issue right now is operational capital.

Low child care subsidy

Not enough income

As a home provider (group) I will not have coverage of exposed to Covid-19. If I close for 14 days, I may have to close.

Funding to pay rent/mortgage

funding

Operational cost and find essential supplies

getting new families

Inconsistent income, constant worry about exposing my family to the virus.

Covid-19

No funding for additional cleaning supplies, etc. Can't find supplies for cleaning. Lots of confusion with the new regulations/licensing

Limited hours so that we don't have to mix the "pods of children". Families are having a hard time getting to our center by 5

Not being able to sustain due to low numbers.

cost of supplies, lack of qualified staff

keeping up with COVID guidance and paying for needed equipment - sneeze barriers, PPE, etc.

Parents feeling safe to bring back their children

Maintaining quality staff who want to continue to work during the unknown

Staffing is a barrier, staff being out due to symptoms, waiting for COVID test results, those who are required to quarantine.

Enrollment low only since following cdc recommendations...have a waiting list. Barrier is it is not sustainable

We have 25 schoolage children, that are all on different schedules, we need several staff to help them and we need funding to support the cost of hiring teachers

Having to hire more staff and outsource for cleaning protocol.

staffing

Finding funding

Find the supplies to maintain a safe environment

staying in ratio . parents need daycare . there are no spots in my area for kids .

One of the biggest barriers we are challenged with right now, is how providers will be paid for caring for school aged children during COVID-19 if the family receives subsidies.

low enrollment, affording supplies (prices are riding as my income plummets), and difficulty in getting funding

Staying open and operating during this time.

also getting DHS to pay for school age children

Frustrated families that still have to pay tuition even though they are not able to send their child due to COVID symptoms.

paying payroll

Agree!

Our child care providers have been reaching out to me as a partner trying to find staff. We have had programs close classrooms because they cannot find staff. They have waiting lists and capacity to fill but cannot take the families because of staffing

Barriers are meeting cdc guidelines and being sustainable.

while their are in our care

She is right now!

Low enrollment and keeping my bills paid. I don't want to lay off more of my staff. My enrollment is too low.

we are searching for a new Program Director and our staffing is difficult (because of unemployment)

finding full time infants for 1st shift. and findingb

mask requirements

Definitely sustainability. We are a small co-op and therefore lower enrollment equals lower income to pay for salaries and cover expenses.

Cost of running a quality child care system. Can't raise cost enough to raise quality without making care unaffordable for families.

Staying open,finding enough cleaning supplies, enough room for our virtual school kids. They can't just be left alone.

another large problem is being able to use grant funds for what we need

Funding to pay utilities

Not being able to collect DHS payments for schoolage children during the school day

Star rating being linked to our childcare subsidy

Our barriers are finding teachers or qualified people (that will accept rates we offer).

Getting substitutes to work especially during COVID-19. Pay is so low.

Sustainability

Hiring Quality Staff and Recruitment

Biggest barrier is learning that DHHS SUBSIDY is not allowing us to bill for school age children doing virtual learning. Parents are having to pay out of pocket. Many children are absent right now is a huge barrier. Some families are picking children up earlier and so billing for a full day is not happening.

2nd shift children that are able to come after first shifts leaves

Funding to help with payroll to keep staff, instead of giving money back to the full time working parents who have been working since March.

One barrier is trying to adapt to the parents schedules that are still not full time. I can't put another child in the spot because of the crazy schedule. In turn I am left with empty spots.

Having to take care of school age kids free only because we are trying to support low income single parent families because DHHs will not pay

We need a special fund to sustain license providers businesses and help us with health and safety.

We are in a small community. We are one of two in home providers in our town. No center based daycares and school doesn't offer latchkey. It is hard to give up our full time spots to latchkey children at a significantly lower rate. This leaves many families with no latchkey care. In New York when I did in home care they allowed 2 latchkey spots for home daycares and 4 for group home daycares. We need similar school aged spots given to us.

Payroll is very high, revenue is low due to extra staff needed for different roles needed during pandemic.

Parents taking leave of absence and not paying childcare

yes all you are reading

We need a substitute for our building, but can't afford another person. Is there help to supplement pay for a substitute if we were to pay them for a guaranteed 28 hours even though they may not be needed for the full 28 hours

Was closed for 4 months but reopened now

no support with school-agers

no qualified teaching team members

Parents expectations, so many hours being worked, not funding cleaning supplies. Have hiding extra hekp

Too much work to apply for funding

STAFF, FUNDING, PPE, COST

low enrollment and low income

Rapid COVID testing would be really helpful. Whenever a staff member, child or household member has symptoms and needs to get tested it results in absences and sometimes closures of several days to over a week.

Exact guidance on disinfecting protocols and products

how do I answer the question? I don't see a text box

Low enrollment and still having to meet ratio

cost of PPE me feeling unsafe

\$ for staff that have persevered thru this pandemic

Our funds from the government please make sure license providers get their funding

Fear of bringing illness into our family homes because we are OPEN and work where we live.

Funding to pay for insurance and utilities

The biggest barrier in my program right now is enrollment. I am simply not getting any inquiries for childcare at the moment. I have not turned any families away, and would take anyone with any schedule at this point. I am a group home licensed for 12 and have 5 enrolled. Without enrollment, I have a limited income but still have to pay my staff due to adult:child ratios. I am financially struggling.

Holly, Sorry for the confusion. I did not raise my hand.

Keeping group sizing lower but not able to afford operational expenses due to lower income. We struggle with full counts but lower counts are even more challenging

I am a family child care running my program 100% outside. This is new to me since reopening from COVID I am working to discover ways to acquire adequate clothing for at risk children I serve moving into colder months and figuring out how to meet all the new challenges. I also am in need of additional children's masks as we go through multiple per child each day. I have made quite a few but still need more.

I have a problem with virtual learning. I was not prepared for having school age children for the Fall.

yes

Space is a barrier for me. I am only able to provide childcare for 6 kids at a time because of zoning. If, the provider has the space the city or townships need to begin working with us so we will be able to provide care for the children in the community.

Yes

The State not allowing the facility to allow the older children that are in a virtual status to be paid for by DHS.

Yes

I am struggling to pay my fulltime employee while my enrollment is low. Its the biggest barrier for me to be profitable. I need my employee to return to capacity but have struggled weekly to make payroll since March.

Help to pay rent for 6 months

Yes I applied

Yes

If you did not apply for earlier child care relief grants, why not?

I have not applied for ALL of the MDE grants..some I didn't qualify for, August I'm worried about due to problems.

Not knowing what's next.... some providers lost star rating during the pandemic. Now we're working backwards. Panicking about our safety, family safety and worrying of surviving.

We were not open throughout the summer, and just recently opened.

Too much red tape

Probably not eligible

unsure how it could affect my taxes

Have not applied for August, which I was open, because I'm concerned about the parent credit process. I wish parents were being reimbursed DIRECTLY not "through" us.

I applied for May and June only

I did look, but the grants i saw were for the previous month.

DIDN'T APPLY BECAUSE THEIR WAS MISCOMMUNICATION ABOUT THE FUNDING AND NOW THEY ARE STILL TRYING
FIGURE OUT FEDERAL GRANT

I didn't apply in June because I didn't have any children in June. Parents were not ready to come back yet

Also, I have school-age children on the DHS subsidy program that DHS may not pay for...their rule is that we are not able to claim them on the Billing while they are in school. They are doing virtual schooling in the facility, under our care.

Not Eligible

I don't have that authority

First half of the relief program was under different stipulations

Didnt apply for August due to parent credit

Heard non profit were excluded

I did not apply for July or August because it was a lot of work to be responsible to give parents their discount and they cut down provider amount for grant

Taxable income!

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I am eligible for the August grant, have not applied

too confusing and too many questions to answer.

I didn't apply for July & August because I was closed.

I didn't reapply once the requirements were changed.

The last two grant do not qualify.

PROVIDERS NEED HELP OR THIS INDUSTRY WILL FOLD

I have not for August. I do not trust it right now. Too much screw up. I can not pay back something because someone else's mistake.

lost families when children were required to masks

Taxes are going to be messy. I'm very concerned about how this will unfold for us in January.

Huge issue with the recently announced grant payback for funds disbursed based on subsidy income. (June)

It's our money

I BELIEVE THEY HAD CHALLENGES ABOUT THE FEDERAL GRANT

Don't have time to do all the computer work.

Will not apply for August, the mess is not worth it anymore. We should not be responsible for parent reimbursements.

NOW THEY WANT TO AUDIT BECAUSE OF THEIR MISTAKES

Providers lost grant funds, cut down to \$500 and added work to the provider to give parents discount

During the pandemic I am not charging families if their child is absent because they are sick, and the lost income is a hardship and will be more so in the winter when enrollment is low. It makes it really hard to continue to pay staff. Grant funding was helpful for this in spring and summer.

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the changing requirements was really bad

NOW THEY WANT TO COME BACK AND COLLECT FUNDING BECAUSE OF THEIR MISTAKES

If you applied for child care relief funding, what was helpful about the program?

Applied and received april-June but not July/aug because we could still not open

Ease of application

Ease of applying

it was an easy process

Webinars and FAQ's

The very first one. The grant that supported us not parents!

The ease of application

Getting any funds were helpful.

Having funds to buy disinfectant etc

Funds I could use for my program.

being able to spend funds as we saw fit.

Not having to pay money back to parents was helpful .

easy application.

the funding to offset the loss of income

Easy

The sigma auto deposit

The webinars and Frequently asked questions were clear.

directions were easy to follow

The funding to maintain staff and additional cleaning

fund to help cover safety cost

All the webinars to explain the process and the changes along the way.

the webinar before applying

It was helpful to be able to maintain my staff and not lose everyone

the simplicity of it

rounds 1,2,3 were helpful to keep doors open

Receiving funding based on staffing, number of children and the webinar

It helped to pay bills to stay open

Direct deposit

Extra funding, supporting my staff, giving to my parents

The webinars and Q&A were helpful when applying for the grants. Very easy applications.

The April and May grant was helpful to purchase PPE and get things needed for reopening

The webinar was informative and the online application and use of SIGMA were all user-friendly.

It was easy

being Non competitive

The ability to use for entire bill not just time and space %

the application process was easy

Easy application.

Will I have to pay income taxes on this grant money

Sigma

I applied to be able to pay my bills, I was closed for 4 months and needed that money to keep my bills up. It was helpful that I received the per worker amount and webinars were nice to have

ALL OF IT WAS HELPFUL :)

it helped me pay my bills and it helped me give my parents a discount

Easy application & The funds because I was closed

Rounds 1 2 3 were helpful

4 and 5 felt like money laundering

We only did it for the 500 probably won't do it for that amount again

Helping keep me open. I felt the process was simple

I applied for May thru aug went smooth

the fund helped meet some needs of the school age children that were suddenly in care full time.

Money for staffing. First couple rounds were easy. Sigma was nice.

the money for the center

The extra income came in when needed. Sigma auto pay was very useful.

Provider reimbursement for payroll support now that we have to quarantine each group separately without overlapping staff.

Thought April was TERRIBLY tardy, receiving funds for april, may and june saved my business. I was able to use those funds to purchase inventories for outdoor classroom & indoor health and safety supplies. GREATFUL

non competitive

flexibility on use of the funds and ability to use both for family tuition support and program support

Simply grant for providers. Not for parents.

most of it was easy, the money helped keep me open

Yes they were helpful

Easy to apply... Guaranteed funds

The part of the funding that the center had most of the parents at our site had dhhs assistance. Being able to keep staff

the webinars and being non-competitive

To be able to pay staff with income shortfall due to under enrollment

easy application

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money to stay afloat

having an amount for each child reimbursement in 1 and 2

not the parents

The funds to make up for lost income and it made it possible to rehire my employee. I wish it was not tied to STAR rating.

Paying for supplies , materials and PPE.

The funds! It helped maintain the building and the distance learning process. Very easy to apply.

being able o give my parents a break

Easy Application

Rounds 1, 2, 3 help as it gave monies help off set the cost of extra personnel for cleaning and PPE as well as decreased enrollment.

Easy application

was comforted by the money security and was a easy process

Being able to use the money for past bills. Non competitive. Easy application.

Application was easy to complete and help with bills while we start to reopen

Ease of use and understanding for the first 3 rounds, I was able to stay afloat, pay staff and handle lease payments

It helped me to fix up my daycare and to help my Employees with their pay

Being able to purchase a wonderfold stroller, direct deposits with no sigma issues. First ones were very helpful.

The overall process was easy and inviting

The funds are helping sustain my employee income

Rounds 1-3 very helpful.

Flexibility with funds!

Simple to do. Needed to stay in business!

webinar, auto pay, monies for supplies

easy application

It helped us get through the roughest months. However, I didn't understand why they changed it to give back 30% to parents. By doing that, the cost of staffing and operating costs were still the same, so we were losing money.

only round 1,2,3 was for the providers benefit

We were able to receive funding while we were closed- it's helping us cover our staffing costs now that our program is now operating upside down

It helped with low funds from enrollment

webinar, non competitive. money to pay taxes that were due

Easy application process and of course every penny helps but may still end up closing permanently without more support

Really helped to meet needs of program and families

not sure about August

funds to helpful and sigma direct pay

Funds to help with lose income

Acknowledgement of the importance of early childhood. Easy application process.

Parent credits were confusing and not helpful

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The funds were helpful to make up for lost income until a lot of us with DHS families learned we had to pay back funds and now we are owing money instead

The webinar, having direct deposit, and flexible guidelines for spending were very helpful. The extra funds for the program were helpful. The parent stipend was a hassle.

Funds arriving to support us

Made it possible to rehire my employee

Non-competitive!

Rounds 1,2 and 3.....the funds were extremely helpful with getting through limited amount of children returning to daycare.

Blessings 1, 2, 3 grants

The state forgot about us after round 3 and our needs

License exempt providers are not eligible.

Nice to be able to help the parents, was'nt hard

1-3 helped me stay afloat.

Parents really appreciated the credits

Funds to pay myself and staff when we first reopened and enrollment was really low.

Application was easy and non-competitive. Funding help to bring back employees,

The funds came in handy to keep my staff paid

didn't have much stipulation for who could get the money (center vs. Family)

Rounds 1-3 we're great. Helped cut our loss for those months.

The grant was confusing from first grant stated one thing and it changed later

Not enough the last one but 1 and 2 was good help me stay open

helped get PPE etc to reopen BUT took months to actually get the funds I received May grand in july

Ease of application. The funds provided support needed to sustain and purchase materials to open safely with COVID

Money to stay open

First rounds kept my doors open

Rounds 1,2,3 to help stay open

The funds were helpful and prevented me having to pass the cost of operations onto the parents

It was helpful to be able to use the staffing numbers from pre-covid, since we lost a lot of staff after.

Funds to buy toys could wash more easily

It was nice for grants 4&5 to help the parents, but so messed up right now

Having the funds to stay afloat. But had given families discount, as they were essential workers and then had to give an additional 30% which now has cut into my funds

why August funding was low \$1000

Really Helped us with paying staff.

Was not

after round 3 providers were not cared about as far as being able to operate

we are struggling with low enrollment and higher staffing costs, we need help to keep our infrastructure

If you applied for child care relief funding, what could have been better about the funding process?

The changes along the way

through. The discount to the families was confusing and is hard to keep track of. Not sure it's that appreciative for them.

bookwork for parent credit

At first waiting time

No verification letter of funds recived

Challenge for first 3 rounds of grants...April was 13.5 weeks arriving.

Being responsible for the parent reimbursements

Some parents could not paid the first weeks the funds help

Last round was SUPER confusing?

The delay in payment.

Figuring out the reiimbursesments for the parents

having to pay back parents . parents didn't want the money .

Not being able to print a copy of my submissions

The 30% to the parents.

The changing of the grant every time.

CDC kept changing the rules last minute

to get help over the phone if I had a question that was not in the q and a

changing application form

Having to always give to the parents!!!

The fact that each month the "rules" changed but by the time I received the money I couldn't remember what I needed to do

The recent announcement regarding the payback of funds disbursed for June grant based on subsidy tuitions.

changes each month

Did not feel it was challenging

All the paperwork for the reimbursement with additional time for the parent credit.

Untimely release of funds

The change from round 3 to round 4

The rate reduction to programs for the last few grants

The Parent credit

parent credit not helpful

Changes!

constant changes every month

change in interpretation from June.

It was very time consuming to calculate the parent credit amount and applying to accounts accurately

Parent part

Round one we did not apply due to requirements

Parent credit/reimbursement is a pain.

the parent credit

The guidelines changed. I have not applied because of my uncertainty as to the guidelines

NOT HELPFUL THE MISCOMMUNICATION FROM THE CDC

Not friendly when we called and had questions

Every month being different or needing different information for the application process

getting the sigma vender number and sigma address ID

The last grant was confusing and not really a grant for providers

change from first couple grants and paperwork

Figuring out exactly where the monies came?

Having to give back money after I was given the money

Administrative hoops. We have to go back and allocate to multiple sites. Also figuring out the parent reimbursement. Payment is not predictable.

Finding out that after we let dhs parents use their money. We now have to repay it

Unclear information on how money could be spent and would affect our income.

The process with the changes after the 1st 2 rounds

Why pay parents, I didn't understand????

untimely payments and the length of waiting process

Misinformation given and then changing the rules on us!

The fact that we had to ask families to return money credited to them from round 4 if they had subsidy and no parent copay

the confusion amongst the people over it, different answers to same questions

the fact that the money received and spent is now being taken away and that is going to be a big hardship

discount for parents

All the changes from month to month have been difficult to track

Reductions

my parents didn't care about the credit and we really could have used the funds.

not being able to increase rates

Parent credit. Should be done by parent not provider

Changes after the release of the funds

SIGMA address

The tuition reimbursement wasn't really helpful keeping the center open. If the center closed how does that help the parent have affordable child care, and having to reduce the rate.

It was a challenge

navigating applying for a sigma account, Very stressful for me...Waiting for the money

the parent reimbursement and time spent administratively is a challenge.

Parents don't own the business, yet they got a discount.

Not helpful that we were told at the beginning that DHS parents counted, not we are told we have to pay all that money back

4 and 5 felt like double taxation and laundring

Changes, the length of time to process our applications on the states end

Figuring out everyone's tuition, typing forms, getting signatures. Hoping for less parent help, more provider help.

Changing the stipulations! I have parents a 10% discount for round 1-3 and it changed.

Too many changes...waited 2 mo this for the first grant relief

Parent reimbursement to parents when they were already paying an affordable price.

parent piecso long for funfs

The wait was very long

Providing parents credit was confusing. Untimely, and time consuming.

no direct person to speak with

Changing it to parent reimbursement.

I was closed March - July. I may apply for August but am worried because of changed info once funds were awarded needing paid back. EEK

Having to send money back to state

The grant was very easy to apply for and user friendly. The first three months were very helpful, but the last couple of months actually losing money.

1,2,3 helpful 4 , 5 not helpful because of state payments

that each month rules kept changing and parent reimbursement confusing and extra work

Took a very long to get funds from round 2 and 3

Why did we need to reimburse parents? We need the money more than they do.

NOT HELPFUL GRANT CHANGES MONTH BY MONTH AND NOT IN THE BENEFIT OF THE PROVIDERS

Being asked to process refunds to families very complicated. Took too long to receive funds

everything was fine minus this last issue for June's parent state,

Possible pay back for the June grant due to confusion on the DHHS part

The changes in the requirements for parent credit. Not given early enough.

change from honoring high quality programs to every site getting smaller stipend

How long it initially took to get funds after months of operating in the red.

Changes in every month you always had to watch the new guidelines

C

The challenging part was parent credit and the time it took to receive the money.

confusion on what the funds could be used for

Communication, no notice of grant approval

Lots of work on my end to reimburse families and figure that all out

Parent refund even though we never charged more. Could have used it to pay bills

The two different parent reimbursement rates. Caused a little confusion. But honestly it was very helpful.

Parent reimbursements after they had already paid and left (for kindergarten or to work from home).

Parent credits

Doing the extra paperwork for parent credit, and explaining to parents that they didn't ask for it....not being able to increase parent contract

Trying to find the sigma address adding something different every round. Now they want 30% back from round 3

-Changing requirements

-July and August seem like a lot of work for home providers due to low incentive

-Now I will have to pay back the 30% for DHS in June for the August grant

Not receiving all the funds...still waiting for the tuition reimbursement for July.

giving a discount to my parents. They already had low prices. Also I didn't like the changes in the 4th one and fifth one

THEY CHANGE WHO CAN GET THE CREDIT

Parent credit when none of my parents lost income due to working at home. I didn't charge them while I was closed. I have to spend the time to do the paperwork when they only are gaining.

The length of time to receive funding. I applied for round 1 the first week, however I did not receive funding for round 1 until July 30th. There were no errors or omission on my application.

changes to the state pay portion, now have pay back

Having to reduce rate when center was struggling with low enrollment

Not having control over my own rates when cost of living has gone up so much

Getting the money

parent credit didn't make sense

I have a suggestion. Moving forward the state should consider giving a base funding amount to providers every week in which they care for Low income families that qualify for DHHS assistance. The money providers receive is for families help. And additional amount should be given to providers. The program is made to help families but in reality it does not help providers and it takes time and energy for caregivers to offer accepting payments from the state. Providers should be compensated for their time and state should encourage providers to help low income families. This would be an incentive for providers to participate.

I applied for first grant and when my parents started back I gave them 3 weeks free care then they changed the whole thing next grant so I still havent been totally reimburse

every round after round 2 was more confusion

understand the parent credit

Extra Admin work

challenging was figuring out what I could spend it on. Needed to restructure the building to separate for Covid and couldn't. Parent reimbursement was hard as parents are coming and going.

Initial timeframe from application to receiving!

Being responsible to give parents credit was difficult

Mixed messages around claiming CDC Subsidy and paying back money

Giving \$ back to parents who have been working full time and getting paid. Now money giving back to them that could be used to keep doors open and pay staff and cleaning supplies

Not being able to raise tuition

trying to answer questions but it was a blessing to help us as providers to help us to try to be able to stay open funds were low to be able to help parents while they got on their feet and

Our tuition is already low and affordable. the parent credit cut into our tuition when we needed it desperately.

-Parents were back to work so the 30% wasn't that helpful

Changes to the CDC subsidy payment--now having to pay back

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The parent credit was great for parents but not helpful in keeping centers open.

Having to reimburse parents is taking advantage of the childcare provider. This reimbursement should go directly to the parents, leaving the provider out of it.

No confirmation of amounts for accounts with multiple sigma numbers

The challenge was the length of time the grants were actually awarded. Other than that I did not find anything difficult with applying for the 1st 3 rounds. I am apprehensive with August, as I was open , but no cash parents. I do have State parents who normally would have a co-pay, but their children did not attend the normal number of hours.

The fact that they kept changing grants after each round

telling us that we should claim dhs childrenand then tell us we owe that money back

Parents not wanting to pay the 30% after told about the reimbursement, when the funds were not dispersed yet.

Not being able to up out rates...when things here are much more expensive

I think it was pretty easy to apply. The childcare credits available to the parents has taken quite a bit of time. I realize the benefit to them but it has taken quite a bit of extra time. Also not knowing how this is going to affect my taxes/bookkeeping at the end of the year.

ONE MINUTE THEY SAY GIVE CREDIT TO PARENTS DID THEY SAY DON'T GIVE TO PARENT ON SUBSIY

Frustrating when none of my parents ever had a money struggle thru Covid.

Having to let go all of my familis that were under contract that wanted to stay and I was required to let them go and could not let them pay a small \$25 a week holding fee.

Providers are in need of financial help

changes to grant stipulations after money was dispersed. Or changes after we were told to do it one way.

unfair that providers only recieved \$500 and was given responsibility to do parent portion

parents received the grant but employees did not

Some of the abbreviations on there

It was a bit concerning that grant rates changed significantly in round 3 after we were originally told one figure.

the 500 dollars we receive, do I have to let unemployment know if it's not for wage

I echo the comments regarding parent discounts. More important to cover costs so we could keep our staff and stay employed. Parents have been working, many from home, so they've actually been saving money.

Can you explain to those listening what happened with the incorrect overpayments of the Relief Funds Grant and the expectations of payback by providers

Wish parent credit could have been based on family income as high income families may not need the credit, but the additional could help centers still struggling to cover costs

Hi JohnieBennett

I am considering closing

when I called CDC, not helpful/seemed unaware of guidelines

We've been in business for 24 years and I don't think we will make it to the end of the year.

no staff portions

the parents i had were working parttime so i was working with fewer children ... just as much responsibility and hours. i took a hit while the parents get a refund. i needed it to cover the lost income and they went on vacation.

where were we supposed to put our name in for select seeking opportunities/

yes what Johnie is saying

Good points!

very good whoever this is

Agree with Jonni! If you want to make child care more affordable to families, help the families who really need it and do it directly, not through providers.

Child Care Townhall

All comments appear as they were submitted. No comments have been edited or deleted.

YES

WE NEED FINANCIAL HELP TO CARE FOR CHILDREN SO PARENTS CAN WORK AND KEEP OUR ECONOMY RUNNING

Money should have just been provided, not us having to apply.

true, but now we are getting screwed, we need help. Child care providers need it. NOT the parents. We are sick of dealing with all the parents \$\$ and not any for us. We need PPE. Parents have no jobs, parents are not fully employed

We need funds to continue to keep staff

Thank you Jonni..."where IS the money?" We need funds to care for children NOW...they are here NOW. To. Day.

keep asking questions...we will answer!!!

Sorry for the typos. I concur with her comments. Folks need to know who to contact and also if you are going to convey the provider comments, how?

Would love to ask the group who is following the CDC guidelines in their programs.

what happened

yes

Low enrollment is crushing us, while trying to keep staff and our costs are up across the board. We need support that will help maintain childcare programs or we risk losing many great programs in Michigan.

if there is \$\$ out there then let the parents apply for it instead of the providers.

They tell us we are essential workers and we now have to do the virtual schooling and then you all tell us that we need to be reimbursed the parents when we have to teach and prepare the children for the online classroom.

Use grant for what we know our business needs to stay open and care for our children and families

Stipulations need to be lifted with the grant monies. We should be able to use them where we need the most.

I also speak with providers also and most are closed,or closing.

63 now 18

the providers need the money not the parents, they get a check every friday and we do not.

If money was provided to the state for childcare provideers, It should have jsut been distributed.

We lost 60 % of our income we are looking at closing

Being designated essential workers to shop at special times in the market place would have been helpful to secure needed PPE supplies. As ECE professionals our work hours were in direct conflict with the limited store hours.

I took the funds recieved on the CDC payments and applied them to the parents co-pay. I ws required to credit them 30% of their co-pay and I credited them 100% of their co-pay and now the funds are being taken back. That is hurting my business in a major way and that is wrong.

Child care is the foundation that allows our economy to run. The sector workforce is in crisis. If this same circumstances existing in the airlines or auto industry, Congress and Legislatures would FLOOD the industries with funding.

Where is the urgency?

Agree

Yes and I agree

We need funding for centers that have schoolage children and that are teaching vitually. Why is the school systems getting the FTE dollar, and then we are making parents pay when their children should be in school. We need funding to cover the cost of these children, so the parents won't have to pay and can continue to go to work.

Please comment on this.

Extra funds for staff - this is a high risk job and low pay with little hope for improvement. Assistance for maintinaing quality staff at lower ratios, funding for extra cleaning costs all of that would be a big help for centers

I asked all over for help with PPE before reopening in July and no one was able to help,

Wow, that's ridiculous! We don't even have space for school age in the event the school closes.

Can you cut her off please so we can the meeting

please

We Just found out that the state will not be paying us for School age during School hours, Way?

I have to disagree with some of her statements. States that the funds was to give back to parents. Yes that is true but providers also received funding. I think she may not know that. The grant money has been a huge huge business blessing for me

I have heard this for all my child center clients.

All my school-age children are in school at different times. How will the CDC follow each school district

Thanks Johnny!

What funds are available

*from

What does the state have available to help us?

some finish at 12:30p and come, Some 1:15p some 3:30p

I agree with her 100 percent

Thanks to that last speaker.

there isn't enough time to sheare everything we need. We NEED to up our childcare provider to teacher ratio!!!!!!!!!!!!!!!!!!!!!!

Here is my other issue food cost went way up, parents received bridge cards and i was taking care of the school age children yet received no extra monies for the extra food costs. i was feeding two meals and a large snack. Oh yeah i started the food program and they offered \$2 per child a day ! What a joke! why couldn't i have gotten a bridge card? Why do i have to jump through the hoops and do the extra paperwork. absolutely ridiculous..... and the parents are eating steak while i am shopping, doing paperwork, and cooking. i asked about a bridge card for the convenience and i am intelligent enough to know what to buy with that card.

Want to know why some counties get so much more help with all things during this time, and others are left to fend for ourselves. For example Grand Rapids providers have received an enormous amount of help, where Ottawa county has had no help

I have 3 kids doing virtual learning. It is so much work doing this with them and taking care of the littles. We should be paid more for these kids .

up our ratios

up our ratios as we can not support our parents.

Your asking homebased care programs to risk our families lives on a daily basis to care for our communities. No other profession has to risk bringing a deadly virus into our homes to earn a living and keep our businesses open. Our families risk being exposed while our incomes have been slashed. Especially those of us that do not have DHS paid families in care and who rely on private pay.

Well without child care they can get unemployment.

Later rounds were complicated. I still don't know how to apply for August. Each month it gets more complex. For example, when reporting how much the parents were billed in August I'm not sure whether to report the regular amount I bill or if i should subtract the amount of the credit they received for tuition they paid in June which I subtracted from their August bill.

That doesn't help the child care industry

Why are you not letting us bill for school age school children. The kids are not in school every day of the week. Some children are allow to only go 2 or 3 days a week. It's sad that we cannot bill for a full day and they are in my center. We serve breakfast, lunch & snack. We supervise, make sure they are not slacking, and we help them to stay online. We help them succeed. I would hate to tell my parents they cannot bring my school age children to my center.

Why did providers get cut in the grant to \$500 in July/Aug and get the responsibility to give parents discounts that are working remote, no gas expense to drive to work, no stopping for coffee or lunches, why are we responsible?

why was are grant cut

Hi this is Parveen Monga and my email is Play2care@gmail.com

its a totally a NO WIN situation especially for the childcare provider. '

Sorry I joined late coz of internet issues

We need to at least increase our ratio number s to 10 to 1 children per teacher...

we are here for the doctors etc. we are helping the school age children & helping them..the parents can't work with 2 children in care and 2 underage children at home nor afford the travel & payments. they are taking all of the children out

Help us to take on more children so that these littles are not being left home alone

For the GSRP program, we need to be guaranteed that we can use funds for a hybrid program, dropping from 4 days in person to 2 days in person and 2 days with some learning activities to do at home.

Why are employers NOT part of the solution for parents with school age children who are not in schools full time as usual? Allowing parents to have flexible schedules, or, unemployment pay (with enough funding) would be appreciated during a pandemic. #BusiessNOTAsUsual

So I am confused is she saying that if school age kids are in virtual classrooms. And at the providers homes or centers. And they are not able to get paid for the care of the schoolagers?

I am a 24-hour licensed child care center and got denied any funding through the United Way grant, I was hoping to know why?

Because GSRP has been low enrolled, is there anyway that some of the funds that would have been allocated from this program to childcare or private programs.

The ISD's need flexibility with the grant and how the GSRP program can run.

disinfecting spray, wipes, papertowel, gloves and such have been so expensive

Why are License Exempt providers exempt from the Grant? I applied but was denied. We provide the same quality care for children.

In general, it is hard for parents to get approved for CDC payments. I've had more families get rejected than approved. The process is complicated. It is really hard for families to be able to talk to someone for help in applying. It's especially hard for self employed people.

Money to help with salaries and PPE

-Keep the extra star incentive funding since we have lower ratios, which equals less income

-Support providers (esp home providers) since we don't have extra staff-so we don't have to close of there is a situation of exposure

Rate reductions during this time should be suspended during this pandemic. The Great Start to Quality STARS PROGRAM should delay the removing of stars for at least 6 months. That would be helpful!

Money to pay staff and money to support our center

It only letting me choose 1

Funding employees

Currently we are running 6000.00 short a montg

addition funding is difficult with only 2 choices

Im unable to see it

If additional funding becomes available, what would be helpful in future grant relief programs?

I would like to see funding made available to us to provide our staff with hazard pay and help sustain our business.

What do u mean

sigma payments were great

I have two desires. 1) Provide funding, even low interst loans, for busines operating expenses. 2) Licensing guidellines should come from legislatures. It should be LARA's responsibility to enforce regulations, not create rules!

What does that mean???

Non competitiveness, easy application

Application Process

money for operational costs

The first 3 rounds that occured

??????Not sure I understand the question

Monies for staff and overhead cost of the center

I don't understand the question

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Not sure what you mean

Those that do not have cash pay parents for any given month should still be considered ELIGIBLE for the grant assistance

-Keep the extra star incentive funding since we have lower ratios, which equals less income

grants for providers only

Keep the easy application, ditch the parent credit.

Money to care for school age children during day.

quality rating bonus, monthly stipend per child

Funding without parameters that can be "saved" for use in 2021 without being taxed to help replace open care spots

funds directly paid to providers to be used for rent

Grants for providers to pay a higher rate for people in school for education or possessing accreditation

Non competitive, more funds to help sustain the center

the per staff, per child and star rating

provider funds and not only for ★ rated providers

Some funds to lower tuition for families but added funds to help cover added staffing costs.

I don't understand the question

Staff are paid very little, even in high quality centers. The only ones that survive apply for GSRP funding

i don't understand the question

The part where we don't pay it back.

Please review my previous question

money to help us stay open

NON COMPETITIVE GRANTS

payment for providers

Flexible funding programs can use for whatever they need to stay open.

flexibility for use of funds

Funds for paying employees and all these taxes

Family preservation programs

The original subsidy without the reimbursement back to parents or lower the reimbursement. All my parents are trying to work but we need to stay open.

A higher base amount for being a licensed center provider.

I think the requirements should go back to what was required for April, May and June.

money for programs working to improve conditions to address the COVID-19 pandemic.

ALL providers should be created EQUAL

Easy process with clear directions and someone to contact for questions if we don't understand.

How do I answer that question

Funds to be sustainable during a pandemic while meeting CDC guidelines.

Oh ok thanks, like what processes

let the providers spend on what needs they have

More funding for school-age children in Child care

funding to improve program . great programs keep kids enrolled . those who don't invest close !!!

The same incentives as rounds 1-3

Help providers with staff salaries

non-competative. higher reimbursement for higher (STAR) rated sites. freedom to choose where to spend money

Providers working with subsidy-eligible parents only should be included in future grant opportunities.

Non competitive is appreciated.

Funding for both providers and parents

I don't see any options

Give yo the providers and let them make decisions with it.

Money for staff, easy application, non-competative

they should keep subsidys, easy process,

No strings!

If we could get funds per child again that would be great.

direct deposit, online filing, base rate. star program incentives

Allowing programs to decide what how the funds are used. Not every provider has the same needs at the same time.

If available access to noncompetitive grants should be kept. Keep SIGMA payments.

Childcare staff is very important! We are having trouble keeping childcare staff, we have not been able to cover any sort of Hazard Pay.

All of it

SUPPORT us until covid is cover

should not base on ★ rating

Funds to help pay staff costs, especially with the school age children

I would like to see the per child in attendance rate being reinstated.

Monthly funding, non-competitiveness

There is too much competition for GSRP funds, can we support programs that would serve 3 year olds

Grant and sigma

additional funds for star rated providers

the non competitive grants and simple low intrested loans

I believe the money should be given to the providers and not asking the providers to reimburse parents the providers themselves need the money to stay in business

non competitive, easy application

funds for mortgage/lease coverage

Maybe a little more to increase staff rate as we are essential workers who is not being acknowledged.

Funding for programs and staff

\$ to help with mortgage, utilities...etc. \$ to help with daycare improvements and new equipment.

on time payments.

Money to covering sick leave for staff.

Keep money for supplies, cleaning, crafts, Covid seperation use, \$ per child in care for provider, sigma,

Only wealthy parents can afford to put school age children in day care during day.

Non competitive

Non competitive aspect. Also per employee payment for staff

-Hazard pay

YES Hazard pay for staff would be amazing

Funding/finances to support each program's individual needs. Everyone's needs are different. Supplies, staffing, etc.

Easy application process, direct deposit/SIGMA

Easier access for training

hazard pay if we need to close due to covid

This is a government funding shouldnt be about ★ rating

Yes to hazard pay!

make sure those you give money to don't close a month later !!! the state has lost lots of funding due to this .

bonuses based on quality ratings. tie it to licensing compliance.

They should keep sigma and help with hazard pay.

star program incentive

NOT REIMBURSEMENT CREDITS FOR TuITION

Hazard pay, because it is hard to get staff now due to covid

It should be similar to the first 3 rounds. Noncompetitiveness. hazard pay would be great, considering we have no coverage due to possible covid exposure

Simple forms

Subsidy is important you can use that across the board. No loans we do do not need debt, I lived through that during 9/11

The support provided in rounds 1-3 and non-competitive grants

child count for open sites as well as the fact that the center is open

Hazard pay!!

Simple application process - super- and the ability to help cover our overhead costs.

NO PARENT CREDITS

hazard pay for staff who stay employed during

Keep star rating

More funds for the childcare facility to use for operational costs

faster payment

Have it be non competitive. and funds to be used as provider decides. provide payment to provider if we have a positive Covid test...

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non competitive

similar to first 3 rounds

hazard pay

Hazard pay

sick pay

Get rid of the star rating to determine pay

There is nothing right now. No loans but funding that was allotted for child care the previous year should be given to sustain our businesses

We need health insurance

Hazzard pay would be great for staff!

yes!hazard pay!

Funds to raise the wages to keep our employees, they are at risk their health working in care programs every day.

They should provide the childcare center everything possible to do our job and insurance for all who are in the childcare business.

sustain providers with \$\$\$ until covid is over

We need funding so when we close for two weeks following a pos covid case in the center we need funding to cover overhead costs and to pay staff

hazard pay, sigma direct pymnt, easy application

No remibursment to parents let them do that themselves.

Non-commetitive and hazard pay funds

funds used as provider needs to run business

Hazard pay would be nice

do not include ★ rating as a part of fund amount

Let the provider decide how to spend their grant money

It's hard to hire right now bc it seems no one wants to work.

Help with rent mortgages paying staff. PPE supplies. In general consider our jobs as important as any other. We are very often treated as bottom of the barrel.

Up DHS subsidy

non competitive application

RENT

HAZZARD PAY

Easy application, cleaning supplies, money to hire back staff. Front line benefits, being able to use to improve the facility/home.

PPE

funds for rent

non competitive, Hazzard pay,all children

The whole extra money for participating with Great Start(which is an optional program) should be deleted.

I would like the grants to continue to help child care businesses that doesn't involve reimbursing the families

Hazardous pay

Funds used to pay for school age children

Grants or loans to help pay for cost of operation

Hazard pay

flat rates for enrollment

many programs closed after funding was given !!! make them have to pay it back

Hazard pay

stars rating should not be a factor

for centers that are opening or not we still have bills

We need funds for rent

yes KEEP the star rating in the grant

In home providers need to know that futures for frontliners applies to them as they had children in their home

\$ for trainings

Be considered ESSENTIAL WORKERS

Funds to pay wages for staff. We needed to raise staff pay even though we have lower enrollment

additional funds for additional staffing

The ability to reimburse parents if we had to close due to COVID

Funds to raise wages to staff to be able to keep them

Pay for enrollment not hours

Stars should NOT be connected to our pay rate

don't include stars programs or a certain amount of years being licensed

Hazard pay

The reimbursements to families and having to pay money back it's going to be a nightmare at tax time

The Child care relief grants, giving us the ability to use funds as we see fit. Hazard pay when necessary.

no reimbursement for parents

Hazard pay, and cleaning supplies, grants to help center providers that don't include reimbursement to parents.

I worked hard to earn my star rating so I think the star rating should be kept.

Providers who do not have cash-pay parents (subsidy only) should still be eligible for grant opportunities.

I think families, especially private pay need a tuition break

Funds to cover frequency of absent children past the subsidy allowed

I like the reimbursement to families. They really appreciated it. Felt like I worked to help them thru this too

reimburse parents if we need to close for covid

money to give raises so we can compete with unemployment rates- it made more sense for them to stay at home and collect unemployment. Not good for economy

Funding for supplies since we can't use wooden or cloth toys at the moment.

Raise Hour Dhhs pay

money to give raises

Keep the star rating incentive

we work hard for star ratings they should be included in grants

NO use the stars we work hard for those stars and deserve more!!!

No STARS program

Sigma, easy applications, more freedoms do do with grant, like be able to make outdoor classroom to keep littles away from each other, hazard pay, don't have providers apply for parent reimbursement. All my families kept on working and got full and hazard pay so they didn't really have any hardships. They should be able to apply for themselves

Dont tie STARS rating to grants funds.

We shouldn't have a better relationship with DHS. There should be a partnership that we are aware if a parent's funds are eliminated we should know well in advance. Grants should be given on a continuous basis.

We are ALL providers, all essential workers. Leave Star rating out of it

Clear rules that do not change month to month. So many of us were counting on the funding for June, July, August. Every month the language changed and even with the webinars ended up causing confusion.

Keep the star rating variable. Quality is important.

Higher star rating should benefit the provider

If we're going to get rid of the stars program at we still need to have higher per hour rates

Yes, use star ratings

Start ratings should be considered

No STAR rating

we work very hard for star ratings..please include

many closed programs also took money . stop giving away to those who don't stay open

No star rating Not fair

Star ratings should NOT be part of DHS pay parent portion.

Star rating should definitely be a part of this

we need help with rent payments

funds to help keep class sizes small and enough staff to reduce room exposure with too many staff needing to work in multiple rooms

People are struggling whether they are star rated or not. Why is this even a factor?

keep our star ratings

Agree about the star rating we have spent lots of money to get to a 4 star

Ask parents to get the kids tested, for covid so the staff can be safe.

Stars should be a BONUS!!! NOT connected to your reg rate

Yes, we were depending on money through August and they changed the rules

star rating should not be tied to money

More money to pay providers and staff to earn more than a low income wage with no benefits.

I agree keep the grant the same from month to month.

Direct payments to providers to use at their discretion (overhead/indirects/staffing) , YES use STARS ratings, quality and consistency matters. short and noncompetitive applications.

I don't mind giving parents the tuition discount, but it would be nice if it could be streamlined and consistent. They appreciated it.

higher pay for staff so staff don't want to stay home with federal dollars.

Star ratings should be a benefit to decisions

Yes!!! Consistency and clarity with stipulations!

Including the star rating on the grant helps offset the costs to earn a star rating.

Star ratings are a commitment to quality

No star rating sets an unfair advantage

we are all struggling...parents don't care if we are star rated

The grants are a joke when everything keeps changing

Star rating

a parent took a leave to virtual school her child i lost 2 kids due to this. thats a huge loss for me

Everyone is struggling. Star rated providers should not get more because they participate with an optional program.

Agree with no star rating

Rates that Would need no co-pay

higher ratios !!!!!

A star rating is unimpressive when you consider how many of us are out here!

yes stars counted non competitive hazard pay

Temporary changes to subsidy billing and rules may be possible due to COVID, what would be helpful?

Billing for school age child care during the day

Compensate for administrative coats

What about us that do not have subsidy payments

-For other, bill every week

subsidy should consider a "pay for slots" model

Our right now needs are

Being able to bill for school age children

Increase absence hours for children

Perhaps give providers a flat weekly rate for children regardless of attendance

Double the rate

Pay for enrollment not hours

Allowing for billing beyond the typical 90day windown

Allow providers to bill for empty spots

where can i find the info for billing for school aged children so i can share with parents

I agree everyone is struggling but start rated programs should get an additional amount for all the work that goes into it.

Provide additional fudning for hazard pay for staff

star rating or not we all are struggling with this pandemic

Remove the 10 day absence limit.

i am afraid if I get covit my home base will close. so hazzard pay would help

not doing that poll . subsidy really ???

Approving for more children under the license, in other words, 7 children to one caregiver

Provide the subsidy to more families! Families just above the poverty line are hurting.

High Rates or our rates that we actual charge but a minimum standard.

Other: Block rate payments for families who have reduced hours of care

Child care businesses need stability

Make it easier for parents to apply and to talk to a worker about their application.

I don't have any children who receive a subsidy

What is a subsidy? we are 100% private pay and need help to stay open

No fluctuations

Allow providers to bill dhs when we close for 2 weeks following a pos. covid t

allow more than 10 absences in a row to allow for illness or quarentine

I feel the State should allow a set weekly fee for all families in care right now. that way the families are helped and so are we. Say \$50 a week per child in care.

OTHER...If a child is awarded 80-90 hours we should be paid for that. Our tuition based parents pay is not reduced due to attendance or reduction in # of hours attending.

An hourly rate is attached to Michigan's child care

Give caregivers a base pay for providing care for low income families. The funds help parents but do not help the providers and it is a lot of time and work on our part

other /should not be tied to star rating

It's not all about state assisted children middle class is hurting also

Subsidy?

Especially self employed parents.

WE NEED WEEKLY RATES

Michigan needs to support all families needing childcare. The cost of care for many is half or twothirds there pay why work?

I do not have any State pay kids. But many families need help right now. Just like me they are struggling.

Billing for absences

Other should include that if a child attends for three hours we should bill and get paid for a full day. When entering billing we should not have to enter in and out times. Maybe maintain those for our records but enter in the system as present or absent.

Nina Hodge would like to speak

Provide school age funding so parents don't have to pay. Funding to hire the teachers to work with the school age children

I don't have subsidy children but feel that those who do... should be paid in aligning with the going rate. They work just as hard and I do..

Nina Hodge with Above and Beyond Learning

Allow more children in a family home from 6 to 7. Need to be able to help families out. So few child care providers in my county that parents can't find care.

Agree.

Our program lost income with parents spontaneously pulling children from program due to fear of COVID then wanted to come irregularly and no longer wanting to adhere to childcare agreement.

I think we should be able to bill for what the children are signed up, not their actual attendance. Especially with our new sick policies because of COVID.

Some flexibility with age requirements for childcare center assistants would be great. We are SO short staffed and can't find people to apply for positions. If we could have people under 18 work, it would help provide support staffing. In a home, assistants can be 14 years old, but a center 18 yrs old.

If we are providing care for school age children and they have an active CDC case WHY are we NOT ALLOWED to bill for them?

why would you pay a provider with a subsidy if they are not providing care?

The way child care subsidy is setup it's setup for child care businesses to fail. We need stability. Higher hourly pay, providers should be able to Bill as long as a family hasn't discontinue their care

It's hard when a family that is approved for a block amount of hours comes less than the number of hours they are supposed to and drops to an hourly rate.

Hello!

I am 100 percent private pay and need help pay for rent, ppe, supplies

I would love to add a comment or speak

Move from hourly pay subsidies to weekly subsidies to be more consistent with the weekly tuition paid by cash paying families.

If we had monthly pay like salary executives we wouldn't have to worry about children not showing up.

I would be happy with a increase in hours biweekly for families to cover all the hours

I think there should be free therapy for child care workers. Im kind of stressed.

Yes thank you for reaching out to us.

Cant afford therapy because I do not have good insurance.

I agree we do need to be paid weekly from the state. Many children are coming inconsistent due to COVID and it makes it very hard for families to pay.

Back to the extra monies for star rating...its nice to get the extra money for the level of education of staff and subsequent wages and benefits that must reflect it

Paid the hour approved without relying on parents to bring their child everyday

The Governor needs to understand that many counties have done nothing to help childcare providers! Especially in Kalamazoo County there has been no money or free handout of PPEs for providers

yes! Why AREN'T providers who actually DO this important work not regularly being surveyed by LARA the makers of rules that often are restrictive? Why doesn't LARA actually 'support' providers instead of police us?

The 4 year old GSRP program needs to have an increase in per pupil funding in order to balance out the cost of extra cleaning and limited staff in the classroom

-Paid families pay a week in advance to ensure payment. DHS reimburses 2 weeks AFTER, which makes it difficult.

I also think if you want to help parents financially, increase the income limit for subsidy.

subsidy

Consider incentives for employers who provide child care benefits for their employees.

Is there a way we can see an overview of what was discussed?

Agree! Money to families would be best! We don't have enough staff to have an admin adjust accounts.

please yes. Checks to parents. Leave us out of it.

Employees who are risking their lives and getting less work hours because of low attendance should receive some grant

I have children who are registered but the parents are choosing to keep them home for a few months during Covid. I am not charging for the absences but I can not do this forever. I do not want to lose the families but I need to make decisions soon to replace them or wait. Not a problem you can really help with but just want you to know what things we are facing.

Lets have a conversation about quality.

also, I wanted to bring up the relationship between star ratings and licensing

Post COVID. Child care providers need to have fingerprinting/background checks funded by the government that mandates it. Also need CPR/First Aid offered for free. These are very expensive for provisers to pay for.

I would like it on the record that it is time childcare providers are paid monthly like every other state funded program. It is very hard for us to know what our income will be by week to week changes in payment. This does not help us budget or hire/retain qualified staff. Monthly or at least weekly payments should be a permanet change.

Yes! Our workforce deserves to make more than the neighborhood dog walker

Early Childhood is going under because the MDE is trying to turn home child care into only centers

Take a long term view on a system that needs to be recreated.

This isn't directly about our current topic but I had a funding source and everything in place to open a center for displaced students but the licensing stipulation on having an outdoor play area set me back. During this time I feel as if that licensing rule needs to be looked at and relaxed during this time.

If we can not keep our doors open there will be no safe, healthy and loving learning environments for parents to bring their children when they need to return in person to their work environment

We are seeing funding support in Macomb and Kent county. It's so frustrating to be reimbursing parents, but not get any other support for us to stay afloat.

I am from Muskegon county

Most preschool and licensed child care teachers with Bachelor's degrees in ECE make less per hour than a teenager can make working at Hobby Lobby or Sam's club and most don't have health insurance

The birth-to-five years are the most important in a child's development. Economists, business leaders, and researchers agree that high-quality early childhood services are among the smartest public investments we can make.

Early childhood programs provide the best and most cost effective way to give at-risk children the chance to succeed in school and become more productive adults.

I urge you to vote in support of legislation that increases funds for needed early childhood programs in your legislative district. These funds will greatly affect the lives of young children and families in our community.

YES!!!!!! A THOUSAND TIMES YES!!!!

I never closed down during covid, I lost a lot of children during this time. I appreciated all that we received. I didn't receive any unemployment, I did the best I could. But most parents received unemployment during this time and were in no hurry to come back to childcare, so I suffered from that, then we had to give back to those same people who some came back, and we didn't receive hardly anything back to help us with our facility

This isn't directly related to grant funding, but it would be really helpful to know which COVID precautions are worth taking. For example, I spend over two extra hours every night cleaning. If we find out that isn't necessary it would make a huge difference in my life.

It's really hard to know when kids should stay home when they are sick.

The providers need the help

Pay the hours approved without the center having to rely on the parents to bring the child everyday. If the child is approved for 90 hours then the center should get paid for 90 hours

The OGS and Dept Ed took the money and mixed it in June together and got us all paying that money back!

the paperwork is overwhelming and takes away from what I truly love to do and that is give the utmost care to my childcare children.

Give the money to parents if they apply make them jump through the hoops. The child care providers can refer them on how to get assistance from the government. Give funding to providers for PPE and such. Give emergency funding to the providers to survive COVID

Funding to provide for the manpower to do all of the DHS billing

The subsidy payment process in Michigan needs to be completely revamped.

The cost of DHS is more than just an hourly rate for the kids, but there really is a lot of admin work that goes into covering the person who inputs and cares for logging and filing DHS paperwork. That would be amazing and I'm so glad she brought that up. It came up in a conversation with my director this week

we need help for the provider, not the parents

They should save as many centers as possible. There is going to be a baby boom this winter with all these young people quarantined.

Back in the day we used to get extra funds for infants and toddlers can that be considered again.

Can child cares get funding similar to schools. A certain amount per child for the year? Meaning can child care subsidy be replaced with that?

It does take a lot more time to bill CDC and the families that receive subsidy than it does for my other families. It takes even longer with the parent reimbursement from the grant.

Struggling providers need immediated financial help to stay open for the working parents who have not lost their jobs. They do not need the help, the providers need help.

It is very challanging to provide the proper attetion and care to all the children when you have some that are virturally learning other that are not. I care for 6 children 3 are virtual learning Kindergarden, 2nd grade and 5th grade along with 2 3yr olds and a 10 month. It would be nice to be able to bill for the school age because we are the teacher and childcare provider.

The only reason I was able to stay a licensed daycare provider and remain licensed is the grant money that I received from April- June, thank you so much. If it wasn't for the grants and the government Unemployment I would have had to close and get another job.

Thank you??????

Why do it take 45 days for DHS to make a decision as to if a parent qualify for assistance? We are not able to speak to the case worker to see if they qualify to use our services?

It would be nice to know if we will be getting more funding, so that we can plan ahead

Very good point! And then the hours you spend fighting for the parent when you know "policy" better than the DHHS worker! You have to take it to the highest levels just to keep the parent enrolled because the worker has a personal judgement problem and you are told by the DHHS worker "they don't deserve it".

I provide care for low income families. I'm a private childcare center and I'm a 5 star center. I do as much as I can with the DHS subsidy I receive but I cannot afford to pay my staff a decent wage so I constantly struggle with staff turnover. DHS subsidy needs to increase so I can make a living, pay my staff AND provide 5 star education and care to low income families.

I did not charge any parents to hold their spots at all

Parents quit without notice and we dont have time to fill their spaces.

We need help to stay open the school age kids on chrome funding for up keep of property Bill's and still be able to help the parents a place to take thier children We are state licensed to be able to do this which there is alot to do that are required of us by the state as a provider and still be able to keep our programs open but we also need help too Thank you of what has been done

we need help with our DHS children...Please

Establish a solid website that has updates daily for the providers. Make it where they can ask questions. Make the rules crystal clear.

Providers working with subsidy-eligible families are carrying a huge additional burden administratively for little money.

Can you repeat the school-age funding issue? I am not aware

our work load is over the top with being open 12.5 hours a day 5x a week and the extra time cleaning, cooking, shopping, preparing. plus computer work. I've been a provider for 27 years and it only gets harder.

Why send literature that school-aged children can attend centers but not be reimbursed?

On the backs of Michigan providers we have been funding families for years.

Yes! That's my concern. I've been providing care for school age kids who take up half of the kids I have enrolled of 17 kids...and to hear I may not be getting paid for them. I don't know what to do without the funding for them

the DHS children are 2 strikes behind all the other children already

This lack of communication seems to be the foundation to a lot of the problems

That is a great idea... tax credit for parents and grant monies to the programs.

Is it true that SA are not covered for 90 hours now? If so, where has this information been shared?

Please be more specific on children and mask wearing. We need exact guidance,

The taking back of grant money is not cool.... not good. Will seriously hurt many centers. Why does Michigan give then hurt us. I just don't understand it

I didn't increase my child care fees because one of the requirements for the Child Care Relief Grant was not to. Now I have to increase the fees which may cause hardship to the families. I may lose some families due to the increase and it may be difficult for me to fill spots when our numbers are already low.

I need money for bonuses for my employees...they are terrific and need to be thanked monetarily.

The school age parents will be forced to quit their job without government subsidy. They will get unemployment for not having care, but where will that leave some of these centers like me...to close their doors for good?

Trying to avoid layoffs, please help with financial support now.

Where is all the guidance from LARA on the right cleaning and sanitizing and disinfecting products. Where is all the proper ways to encourage children to wear masks. Where is the positive affirmations for the essential workers in the early childhood field???

How do we survive without access to UIA benefits if we are forced to close for weeks due to COVID?

Subsidy for child care should be handled like schools. A head count twice a year and then payment. Educational centers do not like payment interrupted because of parents working or not working.

Covid is only getting worse and keeping employees is getting harder and harder

Subsidy rates that don't require co-pay

another idea for future funding is counseling for providers. We have no insurance. Some of us need to talk to someone.

they fear covid

then educational is interrupted too.

I have been very grateful and impressed by all of the work the state has done to help providers.

The CDC payments I received when I was closed were my only income for over a month. The early grants made it possible for me to reopen without as much stress when my enrollment was low. I've appreciate how fast you've gotten funding to us. I've appreciated the webinars early childhood leaders have been on to talk to us.

We need better guidance on what to do with Covid in the preschools, We have to look for other states for guidance. LARA needs to provide better guidance on exactly what to do. Provide a website with updates as they occur. We are finally being told we are essential, but we need to be treated as such.

How do we recoupe monies when DHS cuts off payments and they are three weeks behind. The centers lose out on those funds because parents cannot afford to pay.

DHS needs to be funded at a much higher level

Licensed childcare providers have been canaries in the coal mine during the earliest days of the pandemic. Many stayed open, in their family homes, while schools colleges and places of employment closed out of an abundance of acution. Those who closed were grateful to be approved for unemployment. Those who stayed open but weren't at capacity were struggling for supplies, food, and funds to stay open...that needs rewarded, and a solution found to ensure it NEVER happens again. Flu season and a covid resurge is expected that may cause more financial hardship as well as personal and family health risks. #SOS

We need proper bleach ratio formulas. Every bleach strength needs to be properly mixed. We need better guidance .

WE ARE ESSENTIAL and WE HAVE RISKED since March!

The stars program gives extra dollars to providers. a nd /or center, minimumly, but only for subsidy families. But now some of the requirements are not possible to meet.

it is scary having many different families germs coming into my home. I do not know if i can stay open when our schools go back as i have 6 school kids in 6 different schools. i just know some of these schools will have an outbreak!

My day care strength is also reduced so I am still struggling to get the kids back

I support the Star rating system. But I agree your Rating should not effect Cares Grant \$.

I really hope and pray there will be help that will be able to keep us going hazard pay,up keep for our day care home I have more children but mother couldnt work due to covid exposure But I could not bill because she couldnt work ,that is not fair to the provider

YES!

We work hard for the extra funding for our star ratings

the star rating process is a stinking disaster....it sucks and is TOTALLY STUPID.///they have absolutley no idea what it really takes to care for a child not our own 10 hrs a day.

I agree 100%

Agreed. I was a 3 star but because I expanded to a center I'm back at zero and have to start the process of getting rated all over again

We should also get star rating money for July and August grant too that will really help us survive

Agree with Toya! The educational component of staff is a killer. It creates centers that nobody can afford to enroll in.

I can't hear

Have had to look to other states for guidance and protocols.

Please speak on this....we should NOT be reevaluated for the STARS program at this time. Not only will we have a lesser rating, but this is directly tied to our reimbursement rate. Secondly the rating requirements changes each time that I have had to redo them. What was once rated me as a 3 and my goal was to hit a 5. Two years later, those same guidelines had me at a 3 again. In other words the hoops are larger each time you re-evaluate your program.

I would like to talk about keeping the star incentive.

the star program is a shit show period

yes please unmute more ladies like this one ??

And many programs received lower ratings during the re-rating process throughout COVID even though the state was closed for operations (March to May), and the resulting decreases in Stars decrease subsidy payments. This was simply due to delays in ability to solidify the re-rating during COVID. In anticipation of a future shut down during the winter, please consider fixing or adjusting that so programs don't lose funding during shut downs.

NO STAR RATING

Star ratings should be used for additional funding. It cost more to run a higher quality center

I'm losing income from all the parents that moved with me and it's not their fault that I had to get a new license number and start my star rating process over

The problem is that the people who rate centers and homes do not play on the same level as they should. A PQA can change on a daily bases based on the raters who come to your home

SOUND BACK

Get rid of the subsidy program and give all parents an equal voucher so they can make their own choices on where they want their children to learn

We need to look at getting funds for all children not just dhhs families.

great starts to quality us rediulous on All LEVELS!!!

IS rediculous

Not all families can qualify for subsidy. Their children still deserve quality programing.

We need help with rent

what do you do when it rains?

Why cant us as providers recieve a bonus a couple times a year We are important also

We need help to pay for rent and expenses

I don't see my name but it is LaTonya Redfearn

I've redesigned my famiy home program as well. We are outside as much as possible (but not 100%) I'm VERY worried about when cold weather comes in...50 hours a week, my 0-3's can't stay warm enough to be out as much as they curenly are: 7:30-8:20, 9:30-10:20, 3:30-5pm

I agree that funding should have been a little more uniform across the board. Family and group homes have many of the same expenses as centers.

Sam's club and Costco have them

Walmart has children mask

Amazon as wellp

summer kids outside should not wear masks . please tell her . especially 2 tear olds

not True at all

my phone battery is at 3%. Thank you for hosting. I am truly grateful.

It's easier to tie a 5 star rating in home there's only 5 kids. You don't need all credentials

That is not true that 5 Star rating will fit every family that is low income or at-risk

STARS are a handicap for providers who already run great programs but are not looking for themselves to be tied down to all the extra paperwork, we care for children not work in an office. STARS doesnt benefit my program.

I am a 5 STAR Center and it is a HUGE Financial burden!!!

Even though my center has a 5 star rating I do not believe tying the subsidy rate to the star rating is fair. How can 1,2, or 3 star rated centers have enough money for extra staff training to earn a higher rating.

Summer makes some good points, but she is way out of touch with how centers operate, and how the star system impacts access for families.

Our ratios/capacity needs to change

Good idea about extra for those who have hire stars rating

Outdoor heaters for outdoor classrooms would be great

cleaning supplies are difficult to purchase

Do providers know about the cares act employee retention tax credit?

mask are ridiculous....please stop already with the masks.

\$ for out door school house. Like a storage shed but used for a school room.

FOOT COVERS DISPOSABLE LAB COATS

It would help if the state would not bamboozle us

Babies learn by seeing our faces and watching our expressions

i have great contact with ace hardware

Need outdoor signs

Funds to transition to outdoor programs would be helpful.

The issue I have with the star rating is ultimately child care givers are doing the same type of work. Regardless if they su

Allowing providers to use grant funds for outdoor equipment, thus encouraging additional outdoor play time, would be helpful.

The star rating is unfair. If you choose not to participate that does not mean that you do not have a quality program.

private pay families has to be the same rate you get from dhhs. Not sure if that is the base rate or the stars rate.

Its my understanding that you must charge the public the same rate you recieve from DHHS so if you get lets say 5.00 per hour then you must charge the general public with a star rating

dont agrre with star rating at finds

I joined very late but im interested in finding out more about becoming a licensed provider, having my home licensed. as of now, I am a license exempt provider

It is very difficult to have to do virtual learning with children from several districts because they all have different programs.

The grant money helps afford needed supplies, but it doesn't help us access the actual products. We need businesses to see our supply needs as a priority.

Kent County has a great PPE program that allows providers to access PPE when ever they need it. Michigan needs to follow Kent counties lead in assisting providers with these items.

50% of all payroll is creditable up to \$5k in credits per employee paid thru 12/31/20. The downside is I'm not sure many people actually know this.

If there are providers who would like guidance/technical assistance with outdoor learning. Please reach out to me. We have a local preschool that is nature based. They have this down pat. Since this preschool is part of a larger conservation group, the conservation organization has an onsite child care for their employees.

Our center has had to do some rearrangement (like many centers) for distancing. If this is something that we need to do in a more long term permanent structures there is a large cost to that. Also mental health care for staff and children. Stress and anxiety are very high in everyones home. Helping staff so they are able to care well for the mental health of the children.

parents need us to support us in more ways than one. We seem to be their parents and we assure them and comfort them and take GREAT care of their most prized possessions.

The Stars should be a BOUNS NOT tied to our regular rate! ALL providers should receive enough to operate their business.

Gloves that use to cost \$3 a box are now \$9 and up.

Star rating doesn't cost a single penny

I have a Group HOme and had 5 children trying to go on at least 3 times a day for each one. I had to change lunch time for at least 3 children.

Being on the call as a Sponsor of the Child and Adult Care Food Program which assists with food costs each month I would hope everyone participates. This expecially helps with operational costs from month to month.

Yes keep extra for star rating!

Star ratings are all about paper work and money there are plenty of outstanding programs that choose to not be part of the star rating. After all it's about how well you take care of the kids. If your going with stars rating how about going with how long you have been licensed maybe a certain amount per year you been licensed, experience counts. I'm just throwing that out there.

All of my Parents have been very GRATEFUL for the reduction in Child Care. Almost all of my parents are essential workers.

she is right. My parents didnt appreciate the 3 weeks i gave them. They dont realize how lucky they are

In regards to DHS subsidy. Why are providers not notified immediately when a family loses their DHS child care subsidy? Three or four weeks can go by before we receive a finding of "payment not authorized" after we have billed. Lower income families can never reimburse the center so that means we lose out. Providers need to be notified immediately. This happens over and over, year after year.

The Educational componets should NOT weigh the most on the PQA. 1-3 stars cant afford degreed staff!!!!

\$ to help with the mandated CPR training

wow where does she live because that is not the story in Wayne County. That is interesting.

Agreed. Everyone else got unemployment plus 600. I didn't get anything making 28500 a year. Working every day in families home.

Everything she just said echos my exact situation. And no income while we closed:(

id like to speak please

I did go down from 20 children to 8 children in my Group Home. I had a lot of children who were part time/before/after school and sharing weeks. My income has dropped substantially

Subsidized rates are not high enough to cover the additional cost to meet STAR ratings.

My program is a small, non-profit that is a half day kindergarten prep/socialization program, that is sustained primarily by tuition payments. And despite costing less than half of other half day programs, our enrollment is down between parents wanting to keep kids out of school and parents looking for an all day or after school program. I don't know how else to get kids in just to cover expenses.

subsidy continuance when classrooms are shutdown due to COVID also seems to be a need. The programs still needs to operate during those unintended COVID induced classroom shutdowns.

Please help us take care of our staff. They are our backbone.

I hope you are able to choose one more person

Call on Angela hayes

Expansion grants are needed for many of these centers. More space to social distance better.

If we have to shut down (which I did for 2 weeks) due to 2 positive staff cases and 8 staff quarantining at one time overlapping.) we could not bill for subsidized children and didn't make parents pay but we still have bills to pay. Please let us bill.

Parents were give a 30% discount. That did NOT bring children back. They are getting \$900/week unemployment. That doesn't bring kids back.

I also feel like w eshould get some type of report outliningthe payments that are received.

Trump should have to supply the PPE for all of us!

Providers needed that money to remain open.

There is 7 minutes

may I speak for only 2min

How did other states take their providers into consideration but MI hasn't?

THANK YOU FOR HEARING US

My program is a non profit church based preschool only. We refunded all tuition when we closed. We are trying to stay open starting in a deep financial hole. We pay our 4 year degree staff members only 12.50 an hour. Non profits need support also, especially when we serve a large immigrant population. We keep our tuition very low so everyone can afford it but that also makes it hard to get and keep staff.

Thank you for doing this. It is incredibly important.

When the bill hole becomes deeper than the income hole, i too will shut down.

ALL of us in this meeting know that brain development in children ages birth to 3 supersedes any other time of brain growth in a persons life! This age group falls directly on parents and childcare providers, who ensure that they have a quality environment to support young children, whether in their homes or centers. Why is it that quality rated, star rated programs are not included in GSRP funding. Yes, I believe that 4 year old preschool is important, but it starts at birth!

Did any apply for unemployment during as self employed/ To help with with income, as grants were not to effect .

Star rating should be tied to subsidy as providers need to continue high quality early childhood program for the families in our communities. The end goal for Early Childhood is to become a profession that is well respected in the education field and truthfully for the development of lifespan of every child.

Are child care providers at the table in the decision making process

We followed directions for the June grant by including the DHS families in the figuring of how much we booked for daycare in June. There were questions asked many times not only by me but by others to verify that that was indeed the case to be including the DHS subsidy families amount in the June calculations. I totally understand if an error was made and a provider received an overpayment. But this isn't an overpayment when we did everything the way we were told. Why are we having to pay it back? And then we are supposed to still give our parents 30% back. From what? My account per comes to about \$1600. Having lost several children over the last few weeks I won't be making anything if I have to give all the credits with no grant money given to me if it's kept for the payback.

For star rating: I think all providers regardless should be paid a good hourly rate because ultimately we all do the same work. The state should also considering allowing providers to Bill the rest of the year without including the absent hours as families are still hesitant

I had additional cost for PPE, food and cleaning supplies. But the gran did not allow me to raise my rates to accommodate these cost. Yet ever other business was able to raise their rates to accommodate.

Thank you all!!!!

Thank you all for taking the time to listen. It was helpful to hear that we aren't alone. It seems like to group really agreed that we need hazard pay to raise the wages for teachers putting themselves at risk each day. Many of us for example infant teachers can't socially distance at all.

thank you for your help

Please let everyone know to join the providers for Change on Facebook will be rallying in the next few weeks.

process this money should be for providers . simple . providers who stay open . not those who close a month later

I had to spend over \$20,000 in curriculum kits to qualify for a Star rating before I could make a dime off a rating. Please remember some providers don't participate because they cannot afford too. We as private owners are responsible for all the expenses related to getting star rated

Thank you all for helping us, in helping to keep us going. Our families need us! We need them, we love them! It's just a bound only providers and families know. Really. This all has been a mental challenge.

Hoping the State will be more thorough before issuing grants. Explain more.

This is all just a lot. We are going through a lot! Providers not being able to be on this call, burnt out!

THank you for this. This is a scary, unstable time for such an important industry.

Thank you for your time

Thank you!

Thank you everyone

Thank You!

Thank You!

Thank you!

Stars: no difference between a 1 and a 5. Every parent needs something different

I wish the grants weren't tied to giving the parent a break. I am a provider in Northern Michigan and have been struggling also. I have worked my but off providing care for 8 children who had to be online from 8 am to 1:30 everyday , not one thankyou from parents.

Appreciate your answers

Interactive Poll Questions	Poll Responses & Additional Comments
If there is additional funding, what would your top two needs be?	Higher Child Care Subsidy reimbursement rates, Money to pay staff
If there is additional funding, what would your top two needs be?	Health and Safety Materials (PPE), Funding to cover mortgage/rent and utilities etc., Money to pay staff, Higher Child Care Subsidy reimbursement rates
If there is additional funding, what would your top two needs be?	Higher Child Care Subsidy reimbursement rates, Funding for facility improvements, Health and Safety Materials (PPE)
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The state may be able to temporarily change some subsidy rules due to COVID – what solutions should policymakers consider? Billing for school-age children during the school day,Billing for absences

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Billing for school-age children during the school day,Billing for absences,Other

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The state may be able to temporarily change some subsidy rules due to COVID – what solutions should policymakers consider?

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Monthly rate, rather than weekly,Billing for school-age children during the school day,Other

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What is the status of your Child Care Program?

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Child Care Provider Townhall

Billing for school-age children during the school day,Billing for absences

Monthly rate, rather than weekly,Billing for absences

Billing for absences

My program is open and caring for children - we are full.

My program is open but enrollment is low.

My program is open but enrollment is low.

My program is open and caring for children - we are full.

My program is open and caring for children - we are full.

My program is open and caring for children - we are full.

My program is open but enrollment is low.

My program is open but enrollment is low.

My program is open but enrollment is low.

My program is open but enrollment is low.

My program is not currently open.

My program is open and caring for children - we are full.

My program is open but enrollment is low.

My program is open but enrollment is low.

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My program is open but enrollment is low.
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What is your primary role in participating in this Town Hall?

Advocate/Community Organizer

What is your primary role in participating in this Town Hall?

Provider - Home-based (including License-Exempt)

What is your primary role in participating in this Town Hall?

Parent

What is your primary role in participating in this Town Hall?

Provider - Center-based

What is your primary role in participating in this Town Hall?

Provider - Center-based

What is your primary role in participating in this Town Hall?

Provider - Home-based (including License-Exempt)

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Advocate/Community Organizer

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Provider - Center-based

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Advocate/Community Organizer

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Advocate/Community Organizer

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Provider - Home-based (including License-Exempt)

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What is your primary role in participating in this Town Hall?	Advocate/Community Organizer
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Advocate/Community Organizer

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Parent

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Child Care Provider Townhall

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What is your primary role in participating in this Town Hall?

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Legislator/Legislative Staff

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Child Care Provider Townhall

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